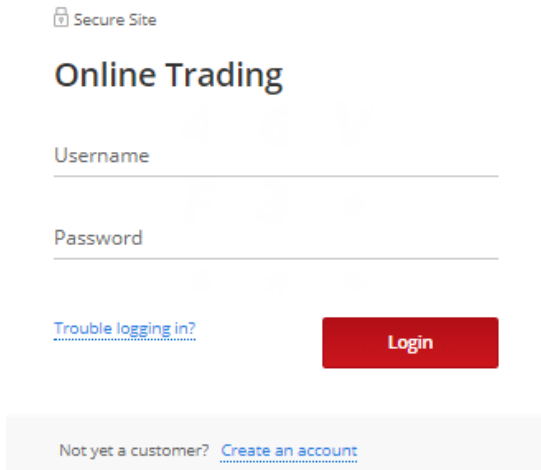


## Activating your token

Step 1: Log in to iOCBC online trading platform with your User ID and Password



Secure Site

### Online Trading

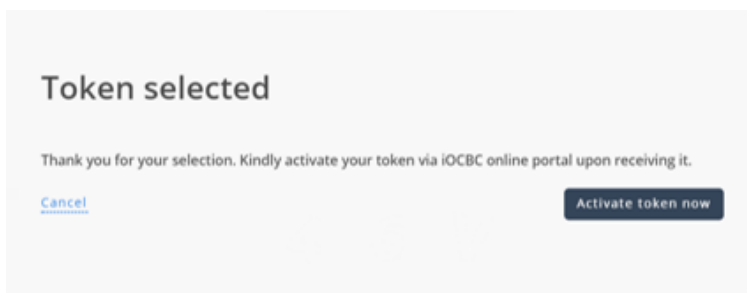
Username

Password

[Trouble logging in?](#)

Not yet a customer? [Create an account](#)

Step 2: Click on “Activate token now”

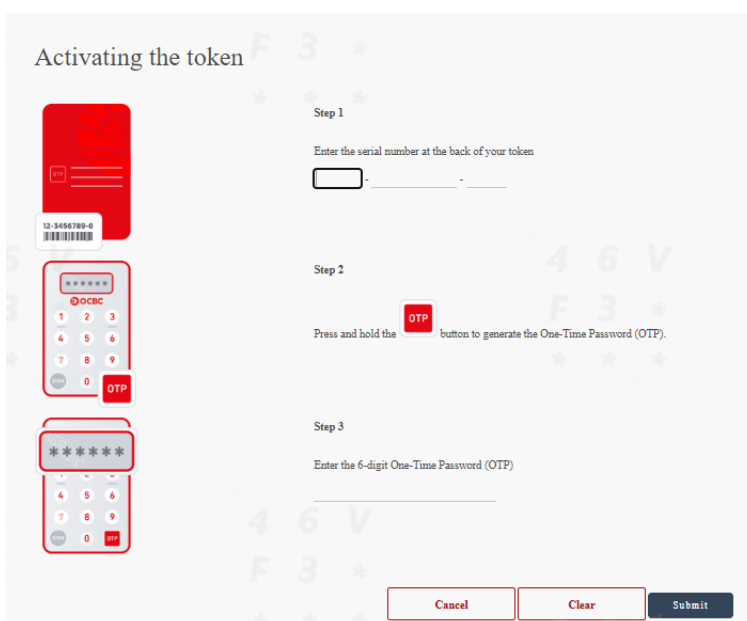


### Token selected


Thank you for your selection. Kindly activate your token via iOCBC online portal upon receiving it.

[Cancel](#)

Step 3: Activate your token in 3 simple steps:



### Activating the token




12-3456789-0

Step 1

Enter the serial number at the back of your token

-  -

Step 2

Press and hold the  button to generate the One-Time Password (OTP).

Step 3

Enter the 6-digit One-Time Password (OTP)

#### Step 4: Status of token activation

### Status of token activation

Thank you for activating your hardware token. To complete the process, you are required to re-login immediately with your User ID, Password and One-time Password(OTP) generated by your newly activated token.

This can be then used to access both Online and TradeMobile platforms.

Okay

Note:


- a) Each token is unique and tagged to you. You will not be able to use another person's token to activate your trading account.
- b) Once you have successfully activated your token, the system will end your session automatically. For subsequent logins, you will be required to enter not only your User ID and Password, but also the OTP generated from your token.
- c) First time users of iOCBC are required to complete the authentication process via the Online trading platform before being able to login via the TradeMobile App:

Stage 1: Refer to Steps 1 to 3 above

Stage 2: Re-login with your User ID, password and OTP generated from your token


Stage 3: System will prompt you to accept our Standard Terms & Condition

### Enter Hardware Token OTP



Step 1

Press and hold the **OTP** button to generate the One-Time Password (OTP).



Step 2

Enter the 6-digit One-Time Password (OTP)

One-Time Password (OTP)

Cancel Submit